



## **REQUEST FOR PROPOSAL (RfP14/00808)** **Development of e-Case Information System for the general** **Prosecutor Office**

### **Clarification Questions and Answers** **(as of 02 July 2014)**

- Q.1. In accordance with answer A10, all forms (screen forms, preview forms and printed forms) for the case management component will be in Romanian version only. But our experience of the same projects tells us that this decision may affect the performance of the Beneficiary departments in ATU of Gagauzia. We ask once again to clarify the Beneficiary if Gagauz units are ready to work exclusively in Romanian?
- A.1. Taking into consideration that reporting forms F-1E, F2-E and F-P are being used internally by the prosecutor offices and are not public information, the language of the reporting forms that will be generated using internal nomenclatures of the legislation within the eCase information system shall be Romanian. Other documents issued by the eCase system based on predefined templates, will have only its static header both in Romanian and Russian languages.
- Q.2. In accordance with answer A16, the functional tests are not required as an evaluation criteria of technical offers. But again, our experience of the same projects tells us that without automated functional tests such systems are very expensive to support and expand. Each change may entail additional errors, and after each change should be carried out regression testing (manually testing of the whole system). Behavior-driven development approach, which is integrated into our agile development process, avoids these problems and significantly improves the whole system architecture, allowing to make new changes noticeably faster, cheaper and more efficient. Therefore, we did offer to include the item "Coverage of important system components with automated functional tests" in the criteria for evaluating technical offers, to allow participants to offer this improvement without loss of competitive advantage in the financial proposal.
- A.2. The coverage of important system components with automated functional tests is not mandatory, however the Supplier is expected to provide a system of quality assurance, whether it is based on automated functional tests following behavior driven development or functional scenarios to assure the Beneficiary whether the eCase system behaves as expected. For further details on how UNDP will score the Technical Proposals of offerors, please refer to Answer 13 in the second set of Clarification Q&As document (as of 24/06/2014).
- Q.3. In accordance with answer A18, for project is required corrective maintenance. We understand, that any significantly changes in business processes or business rules of the Beneficiary (e.g. changes in the legislation), that can require significantly changes in the System (more than 4-5 man-days) will be considered as extra works and will entail additional contracts. Please confirm that our understanding is correct?
- A.3. The selected Supplier shall provide corrective maintenance for the next 24 months after the delivery and acceptance by the Beneficiary of the eCase information system. Corrective maintenance deals with the repair of faults or defects found in day-to-day system functions. However the corrective maintenance is a minimum requirement, the Bidder is free to propose any better option to maximize its competitiveness with regard to the tender.